

Occupied Properties Safe System of Work

(Customer Guidance)



This document gives the safe working system designed to minimise the risk of either catching or spreading the Covid-19 virus. Please take time to read and understand the document. If you have any questions...please ask?

Our employees will be entering your property to carry out works. We require you to follow the following instructions to minimise any risk of transmitting COVID-19. Our employees have a strict process to follow to protect themselves as well as you and your family.

Please inform our employee:

If anyone in your property is showing signs of covid-19 or are self-isolating?

If there any young children, vulnerable people in the property?

If so, do they need any special requirements or urgent rest breaks, please let an employee know and we will work around this in the safest way possible.

If you and your family cannot isolate to a dedicated room that will not be worked in?

If pets cannot be moved to a place that you will not be working in or removed from the property?

If you cannot maintain the Social Distance of 2 meters at all times?

If during the works, you or anyone else in the property is required to move from room to room?

If you cannot allow for our employee to clean the work areas using the Fogger and/or Ozone Machines.

- **Fogger Machines generate a mist of water and disinfectant to sterilize the area.**
- **Ozone Machines clean the air within the room**

If you object to the opening of windows to dilute the air and to allow an airflow within the property.